

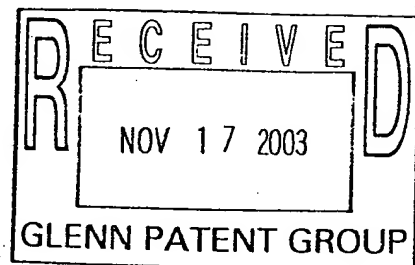


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**Via Facsimile (650) 474-8401**

Michael Glenn, Esq.  
Glenn Patent Group  
3475 Edison Way, Suite L  
Menlo Park, CA 94025



**Re: Patent Matters—File Transfer**

Dear Michael:

As we have discussed, TiVo has decided to change counsel for its patent matters effective immediately. Please send your files for all TiVo patent applications and other matters to:

Christopher J. Palermo  
✓ Hickman Palermo Truong & Becker LLP  
1600 Willow Street  
San Jose, CA 95125-5106

Tel. 408/414-1080 x202  
Fax 408/414-1076  
cpalermo@hptb-law.com

We will pay shipping costs associated with the transfer, but we do not authorize photocopying of the files or any part thereof for the purpose of your own recordkeeping. Copying of any materials that you need to retain should be done at your own cost.

Because past fees invoiced to us have covered, in part, docketing of our cases, please generate and send with the files, a current docket report showing all dates currently docketed by you for all cases. HPTB will be solely responsible for our matters, and all associated response dates or deadlines, effective upon its receipt of the files. HPTB will prepare and file documents to effect a change in counsel in the U.S. Patent & Trademark Office and advise you, although you may prepare and file resignation documents at your own cost if desired. Please send us a closing invoice by the end of the month.

TiVo Inc. • 2160 Gold Street • Alviso, CA 95002

Tel 408.519.9100 • Fax 408.519.5333 • [www.tivo.com](http://www.tivo.com)

Michael Glenn, Esq.  
November 13, 2003  
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We truly appreciate your past assistance with TiVo matters and wish you the best for the future. If you have any questions, please contact me.

A handwritten signature in black ink, appearing to read "Matthew P. Zinn", located above the typed name.

Matthew P. Zinn  
Vice President, General Counsel & Chief Privacy Officer

cc: Jim Barton